



## Questions asked by employers and their employees:

- 1. How long will it take?** If you have completed all the paperwork prior to arriving for your scheduled appointment, you should be going back to work in about 15 minutes.
- 2. Do I need an order from my doctor?** No. Screening or routine mammograms do not require a physician's order.
- 3. At what age can I have a mammogram?** The American Cancer Society (ACS) recommends annual screening mammograms for women ages 40 years and older UNLESS your physician has determined that you might be at higher risk for developing breast cancer. In that event, you will receive a written prescription to begin annual screening at an earlier age.
- 4. Is a mobile mammogram as good as a "regular" mammogram?** In Ohio, all mammography centers, including mobile facilities must be accredited by the American College of Radiology (ACR) and in compliance with Mammography Quality Standards Act (MQSA). The standards for mobile units require more quality assurance testing than hospital based units. Our equipment, our employee qualifications, and our quality assurance records are inspected annually by an independent medical physicist and an MQSA inspector. Our most recent inspection was free of violations.
- 5. How do you compare this year's films to last year's films if I had them done at another facility?** The medical release form that you sign allows us to request your most recent films from any facility. This is standard medical practice. Once we receive the films, our radiologist will do a comparative review of this year's films against your last mammogram. Then, we return your previous films.
- 6. Will my Doctor receive a report?** Yes. Once your films have been read and compared to your previous films (if they are available), we send our radiologist's interpretation directly to the physician you have identified on your patient information form. In addition, YOU will also receive a report from our radiologist.
- 7. What if I haven't seen a doctor in the past year?** Many physicians will not be responsible for your care unless they have seen you within the past 12 months. In the event of an abnormal finding, our radiologist must be able to communicate directly to a physician who considers you an active patient. This is important to assure that you get appropriate medical care.



**8. Are the results kept private?** Yes! HIPAA Law (Health Insurance Portability and Accountability Act) requires all healthcare providers to guarantee privacy in accessing patient records. Therefore, the medical release form that we ask you to sign specifically gives WDC permission to obtain information from other healthcare providers as it pertains to your mammogram and breast health such as: obtaining previous films, providing our films to your physician. It does NOT allow us to share private information with your employer.

**9. What is the difference between a screening mammogram and a diagnostic mammogram?** They may be the same exam. A diagnostic mammogram is required when your physician notes that you have palpable lumps, nipple discharge, and/or other possible symptoms of breast problems. Another difference is that a diagnostic mammogram requires that a radiologist be on-site. The radiologist will be able to order additional views and/or an ultrasound, if needed, at the time of your diagnostic mammogram. This is why we cannot perform diagnostic mammograms on our mobile unit.

**10. Can you bill the insurance company directly?** Yes. However, depending upon whether your employer offers a self-funded or insurance plan, we will follow the billing instructions we are given. WDC's Administrator will work directly with you and your employer to ensure a smooth process.

**11. Can you collect my co-pay at the time of the service?** Yes. However, sometimes we will bill your co-pay to you after your insurance plan has responded to our claim. We will follow the billing instructions your employer gives us.

**12. Will the on-site company coordinator receive support in planning the mammography event?** Absolutely! WDC's Administrator and our entire mobile team "partners" with your coordinator to eliminate the burden of producing "another" event while maximizing attendance. We provide your on-site coordinator with template documents that can be edited with your specific information for quick and easy communication. We also provide the appointment schedule, all patient forms, and several documents that can be used to communicate with your employees. Most importantly, we customize our program to fit your needs.